

Cleaning: problems at work

Transcript: problems at work**Clip 1**

Susana: Hi Phil It's Susana.

Phil: Hello. Are you alright?

Susana: Yes thanks, there's a problem with the ladies' toilets.

Phil: Which toilets?

Susana: The ones next to the kitchen. The hand dryer isn't working.

Clip 2

Rene: Hi Anna. It's Rene.

Anna: Morning. How are you?

Rene: Not bad, thanks, but there is a problem with the lift.

Anna: Which lift?

Rene: The one on the right hand side. It isn't working.

Clip 3

Susana: Hi Phil. It's Susana

Phil: Hi there. Are you okay?

Susana: I'm okay, but there's a problem with the Hoover.

Phil: Which Hoover?

Susana: The one for the main reception. It isn't working.

Clip 4

Rene: Hi Anna. It's Rene.

Anna: Rene! How are you getting on?

Rene: Terrible! I'm outside. I can't get in. There's a problem with the door.

Susana: Which door?

Rene: The main one. The intercom isn't working.

