

Working as a volunteer in a charity shop – Unit 5

Activities/Worksheets pack

Worksheet 11

Reading 1

Look at the list of what Oxfam can and can't sell in their shops, and decide if they can sell these items:

- A chair in good condition
- A wedding ring
- A TV set in good condition
- A cup and saucer
- A chair in poor condition
- A TV set in poor condition
- A pair of trousers that are very old but clean

Can sell	Can't sell

Why can't they sell these items?

a.



b.



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What we can sell

- Good quality, clean clothing and shoes (including vintage and retro items)
- Jewellery, bags and accessories
- Books
- Music (CDs, vinyl, DVDs, videos, musical instruments and sheet music)
- Homewares: china, kitchenware, ornaments, pictures, collectables
- Soft furnishings: small rugs, linen, curtains (must be clean and in good condition)
- Toys and games
- Furniture
- Stamps and coins

...and anything else you think will raise money for Oxfam. Be imaginative!

What we can't sell

- Electrical goods that run off the mains (a few shops do accept these, so please check before donating)
- Medical equipment
- Anything broken, dirty, incomplete or unsafe
- Clothing and shoes that are not fit to be worn again
- Single computers (but we would be happy to hear from your company if you would like to donate multiple units)
- White goods (cookers, washing machines etc)

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Worksheet 12

A customer has brought in some very old books. They are not in good condition. The customer is happy for you to recycle them.

A customer is having a new kitchen fitted, and wants to bring you everything from their old kitchen. You need to find out exactly what things they are going to bring.

A customer has brought in a computer. They are not happy for it to be recycled.



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A customer has brought in a lot of very good items. They do not know anything about Gift Aid.

