

## Working as a volunteer in a charity shop – Unit 2

**Tapescripts**

## 1. Shashwati (unit 2)

I'm a volunteer here at Oxfam, and I think the first thing that comes to my mind is sorting out donations, and even sending stuff that is not suitable for selling to the recycling places and cleaning the products and putting out on shelves and the basic cashing up and working at the till.

## 2. Eszter (unit 2)

Well, we here at Oxfam shops basically do everything, every single part of the shop operation. I started working at Oxfam two or three months ago. At the beginning I was working on the till and my main responsibilities were interacting and help with the customers, and helping the customers, explaining them our Gift Aid scheme and operating the till, keeping the shop floor tidy and fulfilled. After that I moved to the background area, which mainly involves sorting out the donations, steaming the clothes, pricing the goods, and generally just preparing all the incoming donations for being ready for putting out onto the shop floor.

